



With the family picture always next to the screen: Chantal Frick in her office at Peters, from where she looks after clients. Foto: Axel Küppers

Family friendliness at Peters as a matter of course

Kempen, April 14, 2023 – In a family business like Peters, the employees' families are of particular importance. The best example is Chantal Frick: The industrial clerk, mother of five children, perfectly manages the balancing act between family and career. The 44-year-old acknowledges her employer's flexibility with loyalty to the company and reliable work. Recently, she was honoured for 20 years of service. With a few interruptions, the customer advisor has been working for Lackwerke Peters for 27 years, since she began her apprenticeship at Hooghe Weg 13 in Kempen in 1996. She was 17 years old at the time.

Chantal Frick feels the support of her employer Peters, especially in phases when the large family places particular demands on the mother and wife. She is currently going through such a phase. "One of our children has fallen ill. Peters gives me the time to take care of it at home," says the cheerful employee, who usually has a smile on her face. She can work one out of the three five-hour work days for Peters from her home. In the town of Kamp-Lintfort, she has set up an office with her own equipment at home. "Working from home feels good, but the employer should be even more flexible," she says.

With each additional child, she felt more intensely how important it is to have the company's strong support. She had her first child at the age of 24, the 19-year-old is already studying. Her youngest child, the only girl in the quintet, is just four years old. "I was an only child myself and never thought I would end up being a mother of five," she says. Her mischievous smile reveals that she feels comfortable in her double role as "mother of the company" and high-profile employee in the internal sales department, where she assists in a team of three at Peters. As a customer advisor, she writes quotations, sends out samples and technical brochures or organises correspondence on behalf of the safety officer.

Chantal Frick is grateful to her employer that she was able to return to work earlier after having her third child and that she was free in choosing her weekly work days and the number of hours by mutual agreement. "It certainly wasn't always all sunshine in my

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private life. The support from Peters helped me a lot to always think positive and to seamlessly combine the two poles of work and family. " Life's experiences has taught her to take the positive out of everything and to sharpen her awareness for a constant look ahead. She is getting her balance by 8 km runs or going to the sauna with her husband.

The practised work-family balance, which is enshrined in Peters' mission statement, is bearing fruit for the employees. The "family-friendly" label contributes to a good corporate culture and creates a win-win situation between the employer and employee. With a willingness to perform and a high level of motivation, Chantal Frick has been working according to this Peters DNA for two decades now and wants to continue to stand her ground there.

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